



Model: Soutien-1

ACTIVATE YOUR WARRANTY

To register your product and activate your warranty today, please go to www.thehccsport.com

CUSTOMER CARE

Please contact our customer service department for the best service, email us along with your order id at:

services@thehccsport.com

Response Time: Within 1-2 Business Days



Please carefully read this manual before use to ensure your safety and avoid accidents.

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SERVICE

IMPORTANT: FOR HCCSPORT ONLY

For damaged or defective product, questions, replacement parts or any other service support. Please contact our customer service department by the following methods:
for the best service, email us along with your order id at:

services@thehccsport.com

Response Time: Within 1-2 Business Days

During peak business hours, emailing us with your order information will be the best way to receive a prompt response.

Website: www.thehccsport.com

PLEASE DO NOT RETURN THIS PRODUCT TO THE STORE

IMPORTANT SAFETY GUIDELINES

Please carefully read this manual before use to ensure your safety and avoid accidents.

1. Always wear suitable sports shoes when using the treadmill. Do not run bare foot as it may cause injuries. We do not assume any responsibility for abnormalities and injuries caused by failure to wear shoes.
2. Consider your physical condition when you start to train with this product. Train appropriately and regularly to ensure that you have enough physical strength for training. Inappropriate or excessive training will not benefit your health.
3. This product is intended for indoor use only rather than professional training and testing, nor medical purposes
If the power cord is damaged, please contact the manufacturer or professional maintenance personnel for assistance.
4. Before using the treadmill, check all parts to ensure that screws and nuts are tightened.
5. Wear tight fitting clothes to prevent clothes from being caught by the treadmill when using it.
Keep children under 8 years old or pets away from the treadmill to avoid accidents.
6. Place the equipment on smooth and level ground. Make sure there are no sharp objects near it. Do not use it near water and heat sources.
7. Avoid touching any moving parts with hands. Do not place your hands and feet in the space under the walking belt.

IMPORTANT SAFETY GUIDELINES

8. This product is designed for use by one person only when it is running.
9. To ensure safe and proper use of the treadmill, please use only the accessories provided by the manufacturer. Do not attempt to repair the treadmill on your own.
10. The treadmill can be used by children aged 8 and above, as well as individuals with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, if they have received proper supervision or instruction on how to use the treadmill safely. Please make sure children who are not age-appropriate do not play with the treadmill, and that any cleaning or maintenance is supervised by an adult.
11. The maximum weight capacity for this product is 330 lbs./150 kg. DO NOT EXCEED MAXIMUM WEIGHT CAPACITY.
12. Keep the lubricating oil out of reach of children. If accidentally ingested or gets into the eyes, rinse with clean water and seek medical attention immediately.
13. Do not use the treadmill if the outer casing is cracked, broken, or has exposed internal structure, or if the welding part is cracked.

POWER SUPPLY PRECAUTIONS

1. Use US:110-120V~ 50-60Hz power supply.
2. To ensure safe operation, the power plug must be securely grounded, and the socket should be dedicated exclusively to the treadmill, avoiding the use of shared circuits with other electrical equipment.
3. Directly plug the power cord firmly into the socket.
4. To avoid potential hazards, use only a qualified socket for the treadmill. If the plug does not match the socket, do not attempt to use the plug, and instead seek the assistance of a qualified electrician to handle the issue.
5. To prevent any safety hazards, avoid letting the power cord encounter the rollers, and refrain from placing the power supply on the walking belt. In addition, do not use any damaged plugs during operation.
6. For your safety, never pull out or insert the power plug with wet hands.
7. To ensure your safety during cleaning and maintenance, always unplug the power cord from the socket before proceeding.
8. Before using the treadmill, perform a quick check to make sure that it is functioning properly. If everything seems to be in order, you may proceed with using the treadmill. However, if you notice any issues or abnormalities, do not use the treadmill, and contact our Customer Service Department for assistance immediately.

POWER SUPPLY PRECAUTIONS

9. To ensure your safety during exercise, attach the safety clip to your clothing before beginning your workout. This will enable you to stop the treadmill quickly and easily in case of an emergency by pulling the safety key from the console.
10. To ensure a safe exercise environment, make sure that there is a vacant area measuring 2000*1000 mm behind the treadmill, free of any obstacles, before beginning your workout.
11. If you notice any abnormalities during your workout, immediately grab onto the handrail and pull yourself up to keep your feet off the walking belt. Then, carefully jump out of the treadmill to avoid any potential hazards.
12. If you experience dizziness, chest pain, nausea, or shortness of breath during exercise, stop exercising immediately and seek advice from a fitness coach or physician. Continuing to exercise under such circumstances could be dangerous to your health.
13. To ensure safe and optimal operation, refrain from using this product outdoors or in environments with high humidity or direct sunlight. Such conditions could damage the product and pose potential safety hazards.
14. Power off and unplug the treadmill when you are finished using it and before leaving the area.

PRECAUTIONS FOR INSTALLATION

1. Read carefully and follow the instructions provided below before installation.
2. Take out all parts from the package and separately place them on a clean ground for your thorough check of all parts and easy installation.
3. Before beginning installation, carefully check that all parts are present and accounted for, in accordance with the packing list provided.
4. When using tools or handling the product, exercise caution and follow the instructions provided. Avoid exerting excessive force or attempting to install the product in a manner that deviates from the instructions. Doing so could result in damage to the product, personal injury, or other safety hazards.
5. Before discarding any tools or packaging materials, be sure to check that they do not pose any potential safety hazards. Specifically, be mindful of plastic and foam materials, which could be harmful to children if left within their reach. Properly dispose of any potentially hazardous materials in accordance with local regulations.

PRECAUTIONS FOR INSTALLATION

6. Carefully read and follow the steps and instructions provided in the manual before beginning installation. Proper installation is crucial for the safe and effective use of the product.
7. This product must be installed by a responsible adult. If you are unsure of your ability to properly install the product, or if you encounter any difficulties during the installation process, we recommend seeking the assistance of our service team to ensure safe and correct installation.



Warning: Install the product properly and do not damage it.

IMPORTANT:

Please read all instructions carefully before using this product and retain this user manual for future reference. Please note that the specifications of this product may vary from the photo provided and are subject to change without notice.

Main Parameters and Packing List

Main Parameters and Configuration List

Number	Name	Description	Number	Name	Description
1	Rated Voltage	110-120V	5	Tread-belt Area	106 x42cm
2	Rated Frequency	50-60Hz	6	Maximum Weight Capacity	330 Lbs./150 Kg
3	Motor horsepower	3.5 HP	7	Product Dimensions	128x 69x14.5cm
4	Speed Adjustment	Running: 0.5-8 mph Walking: 0.5-4 mph	8	Functions	Running mode Walking mode Working mode

Packing list

Number	Name	Quantity	Number	Name	Quantity
1	Treadmill Model Soutien-1	1	3	Accessory kit	1
2	Treadmill Desk	1			1

List of accessory kit

Number	Name	Quantity	Number	Name	Quantity
1	Remote control wristband	1	4	Lubricating oil	1
2	Socket wrench	1	5	Safety clip	1
3	6mm Hex button wrench	1	6	User manual	1

PRODUCT OVERVIEW

Console and display panel

Multifunctional Desk
Upright

Important Note: The safety clip is colored in red and is placed in the plastic bag of the instruction manual. It is a device with a magnet and a red cord. Put the magnet end on the **yellow labeled area** of the console. (When running the treadmill, pull off the safety clip, the treadmill emergency stop!)

Support block

Foot Rail

Walking-belt

Rear corner guard

Enhanced shock-absorbing pad

Upright
adjustment

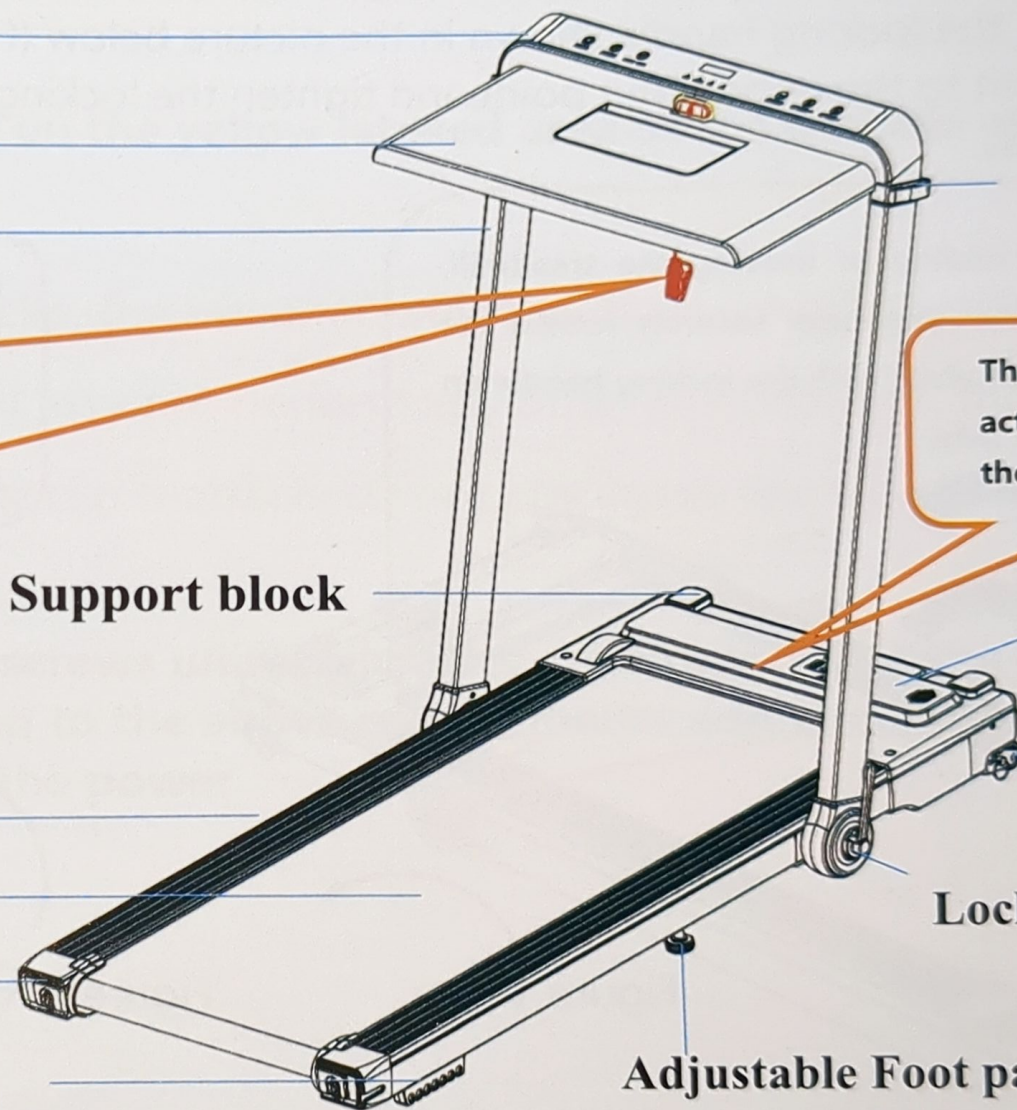
The bottom display is activated only when the upright is folded.

Speaker

locking pin

Locking handle

Adjustable Foot pad



HOW TO USE THE TREADMILL

1. Running treadmill mode

Unpack the carton, take it out of the package and lay it flat on a carpet or cushion.

Then, loosen the locking handle shown in the picture below (Figure 1).
Lift the upright to the upper limit point and tighten the locking handle (Figure 2: Installation requires 2 or more persons).

Note: Before folding or moving the treadmill, ensure that you have securely locked the Upright in place with the locking handle on the right side.

Loosen :



Tighten :

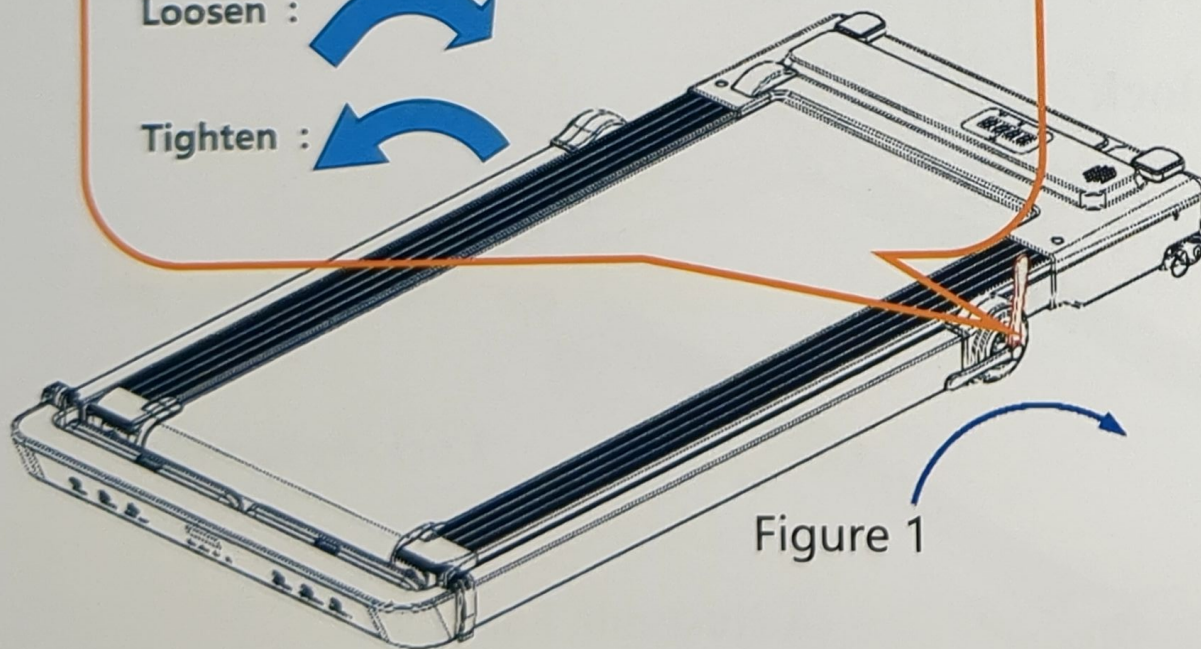


Figure 1

Lift the Upright upwards.

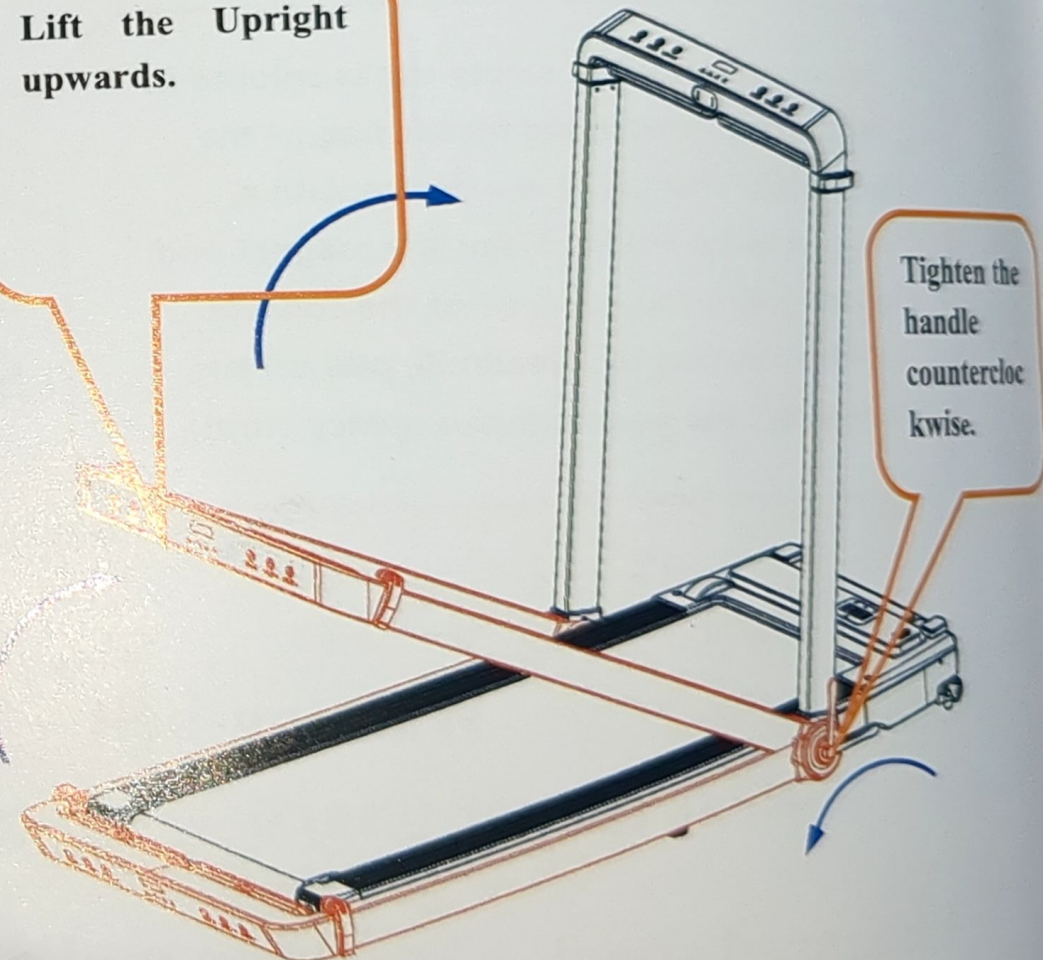


Figure 2

OPERATION

Put the magnet end of the safety clip on the yellow labeled area of the console and press the start button to operate the treadmill.

(In any situation, pulling off the Safety clip, the treadmill will stop in an emergency, the "SPEED" window displays "E07", At this time, you may not perform any other operation on the treadmill except shutting it down. After the Safety clip is attached correctly again, the treadmill will enter the standby mode)

Please note: Make sure to tighten all screws uniformly after confirming that the installation has been completed according to the above requirements and check for any omissions before turning on the power.

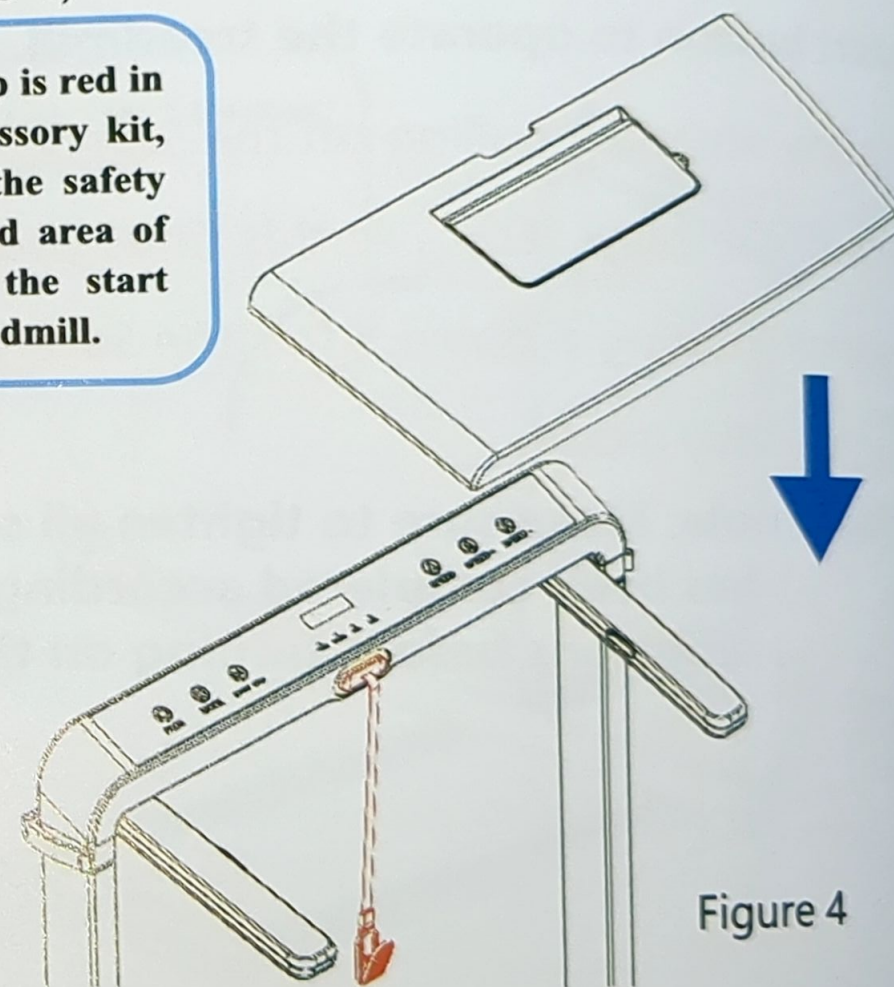
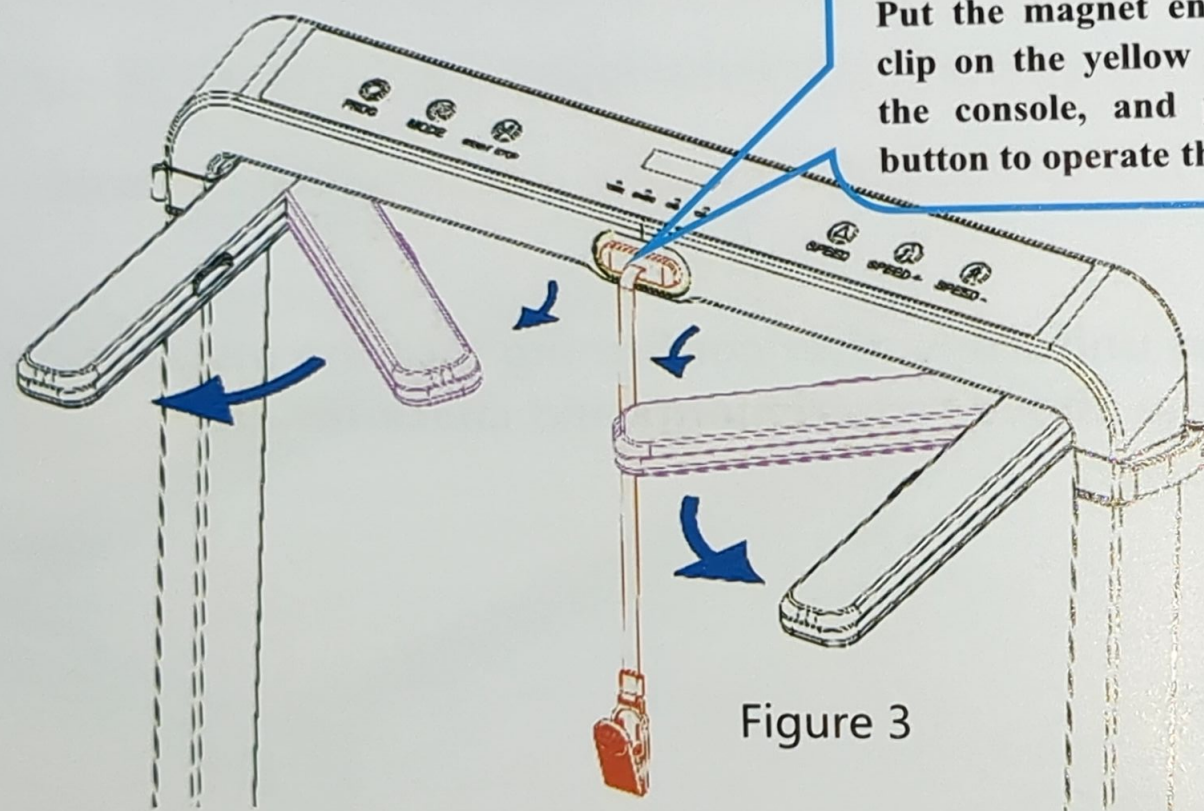
OPERATION

2. Working mode

To use the running or walking function, simply complete the above steps.

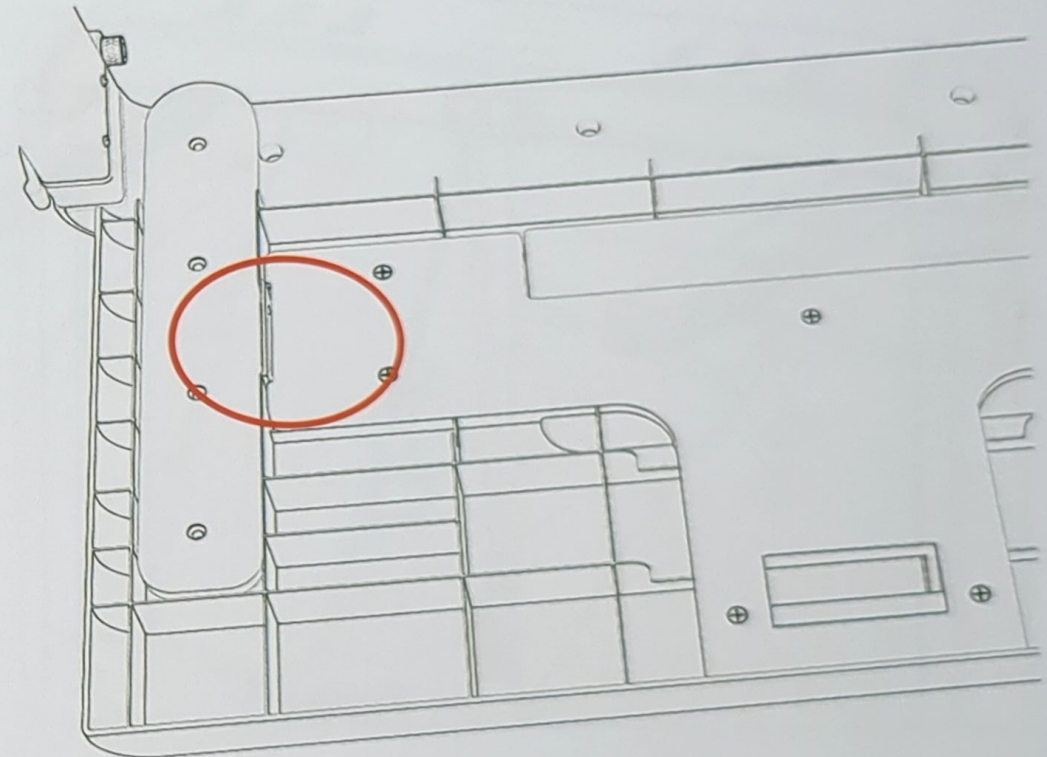
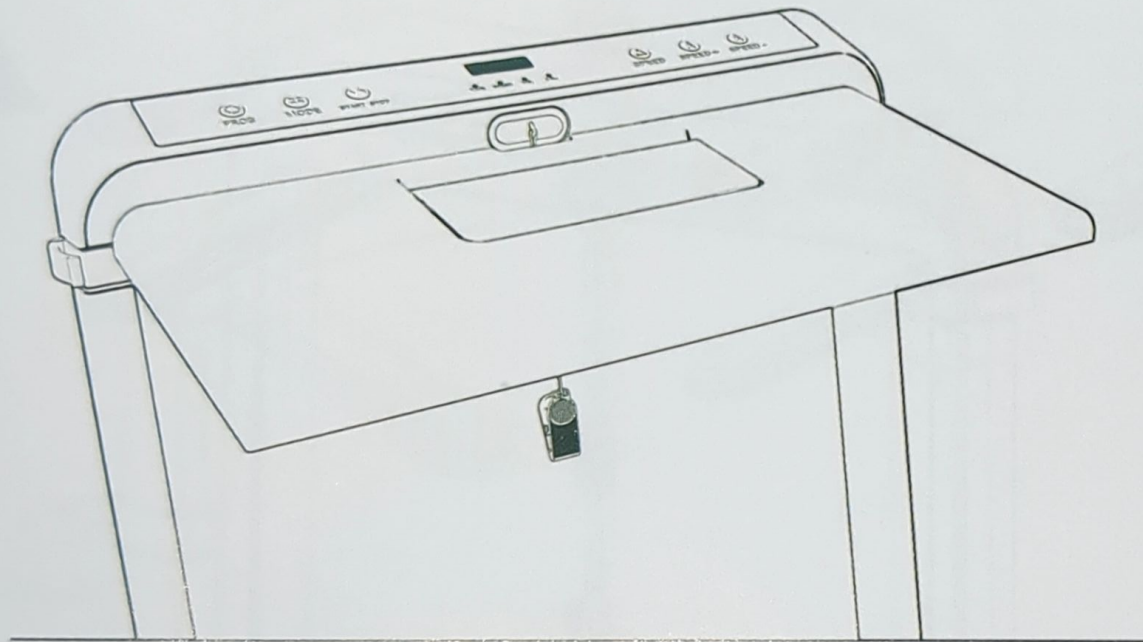
For working mode, gently pull the handrail (folded under the display panel) to the left and right side respectively, then insert the desk above the small handrail. When the snap buckle on the desk is inserted into the corresponding position on the small handrail, the multifunctional desk is ready for use. (See Figure 3-6)

Important: The safety clip is red in color. Find it in the accessory kit, Put the magnet end of the safety clip on the yellow labeled area of the console, and press the start button to operate the treadmill.



OPERATION

(After inserting the Desk into the handrail, snap buckle into the corresponding position on the handrail as shown in the picture)



OPERATION

Upright adjustment: The Upright is factory-set to the lowest height. Users can adjust the height of the Upright according to their own height to suit their exercise needs. The height can be adjusted in four stages by lifting upwards. (See Figures 5 and 6)

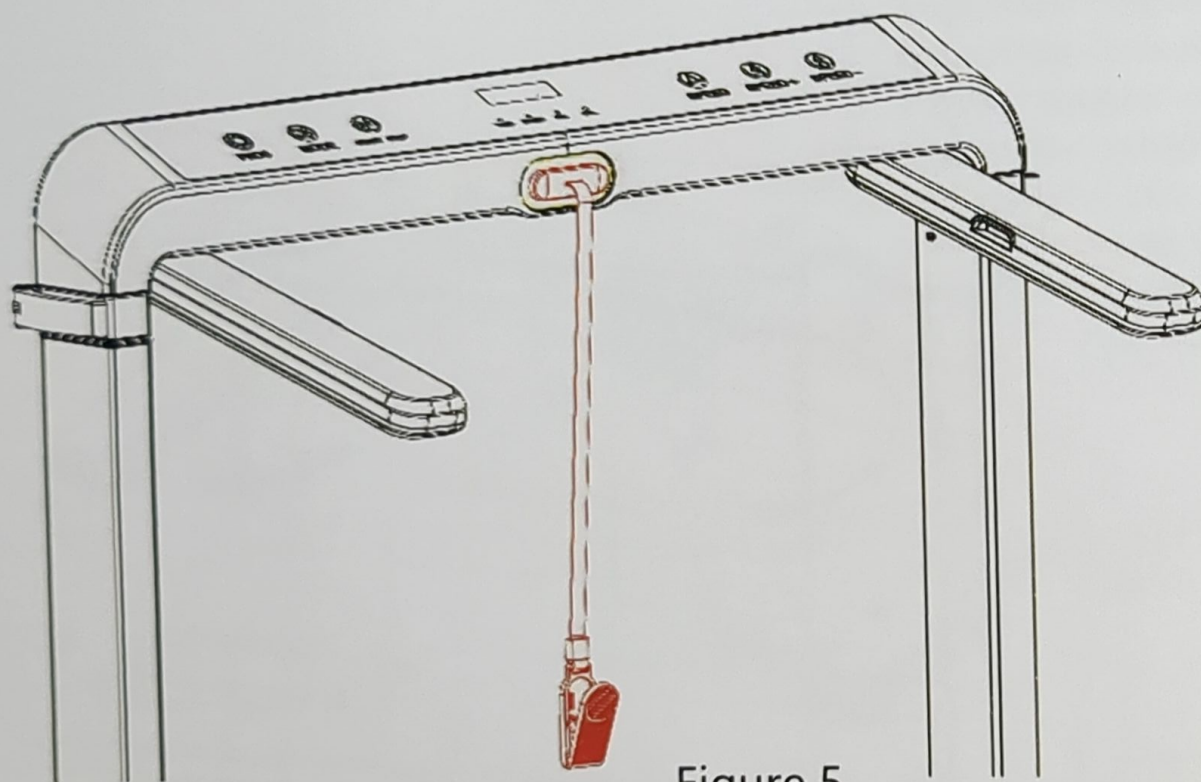


Figure 5

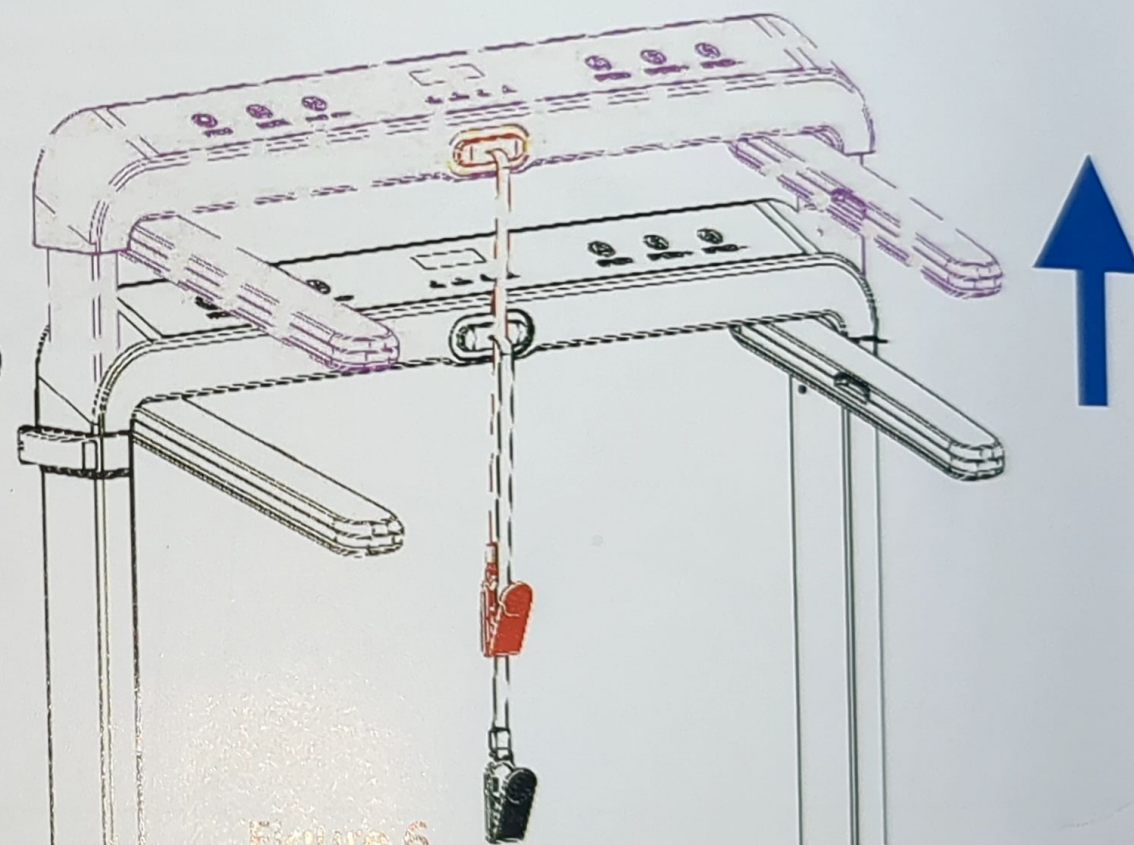
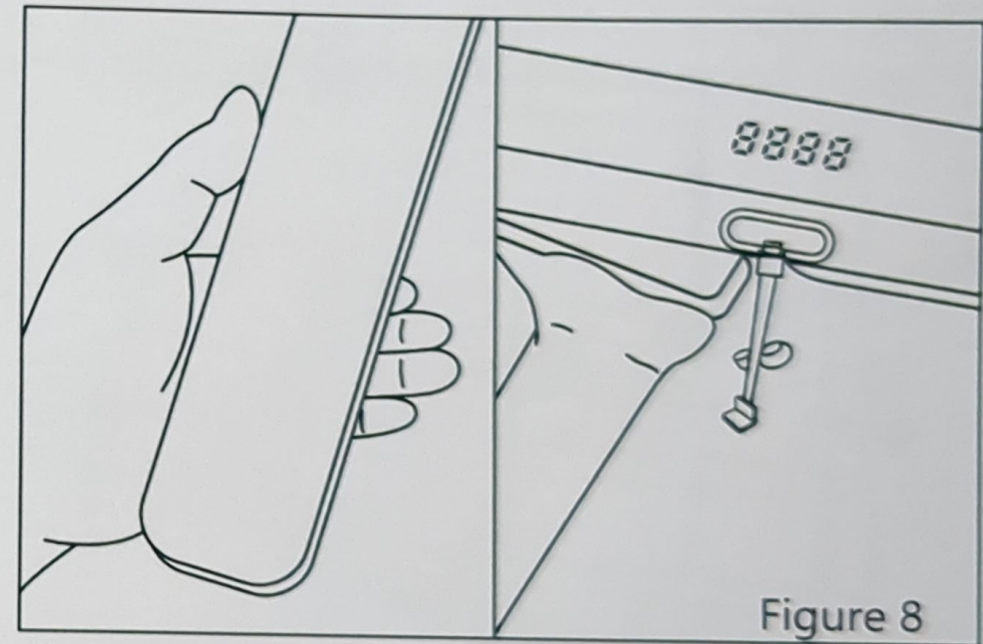
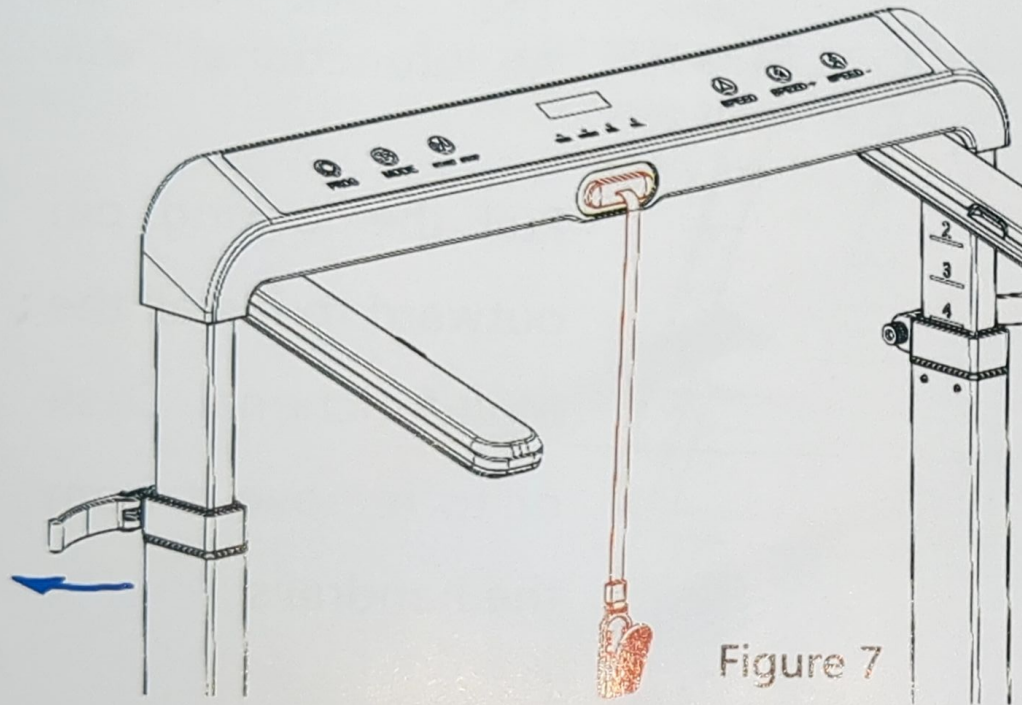


Figure 6

OPERATION

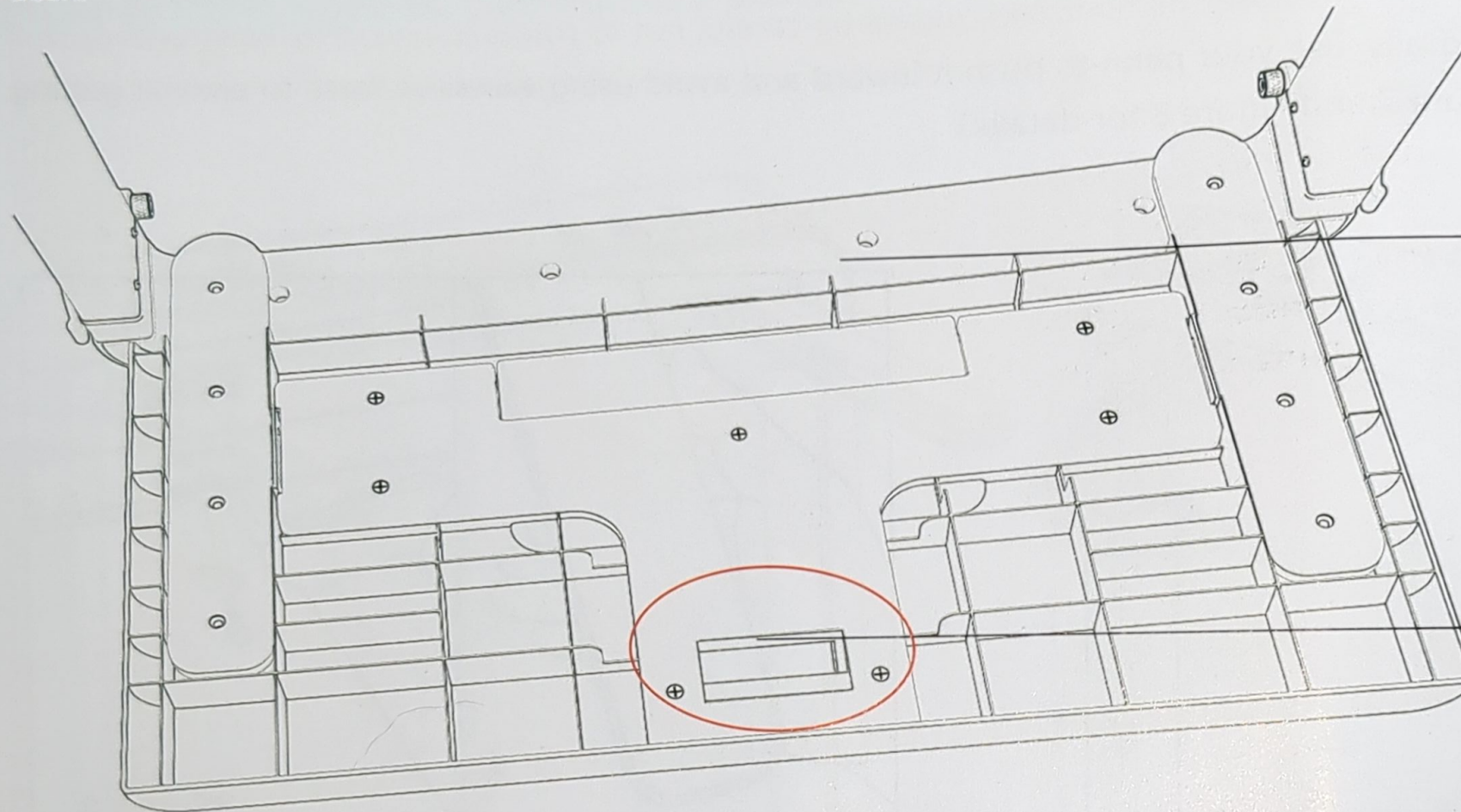
Note: When adjusting the height, first push the adjustment handrails on the upper part of the left and right Uprights separately. Place your hand on the position of handrails 'bottom, and gently lift upward until it reaches the appropriate height. Then, fold the handrails back to their original position. (When the product is not used for office purposes, please fold the handrails. **If a beginner needs to use the handrails, please be careful not to rotate it inward to avoid unexpected injuries.**) When folding the handrails, use your palm to push it inward and avoid using excessive force to prevent getting your hand caught. (Refer to Figure 7 and Figure 8 for details.)



OPERATION

3.Walking mode:

1. Please turns off the power first. Then pull the locking pin at the bottom of the desk outward, remove the Multifunctional desk.



The back of the Multifunctional Desk

Pull the locking pin outward to install the Multifunctional Desk or to remove it from the handrails.

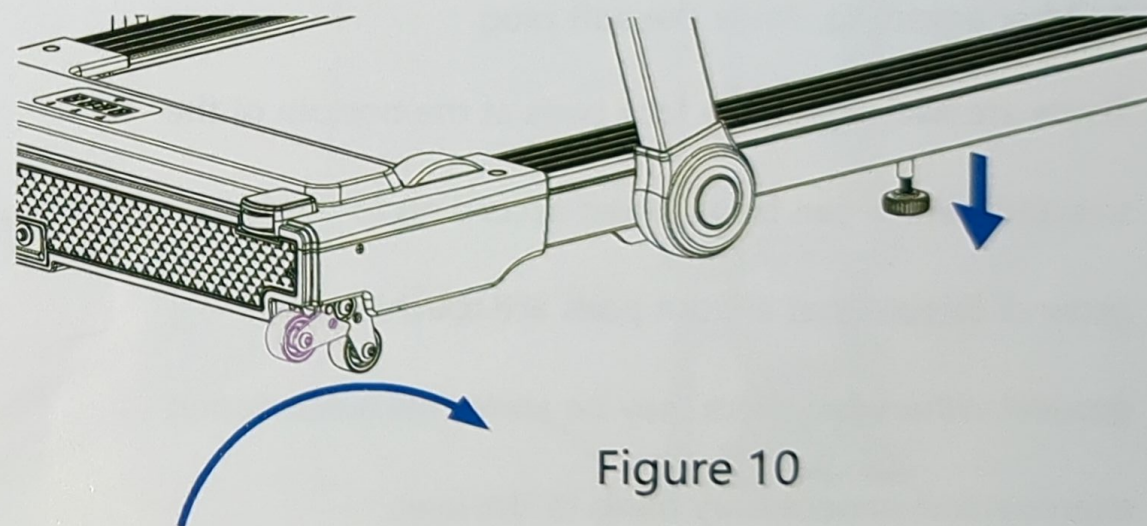
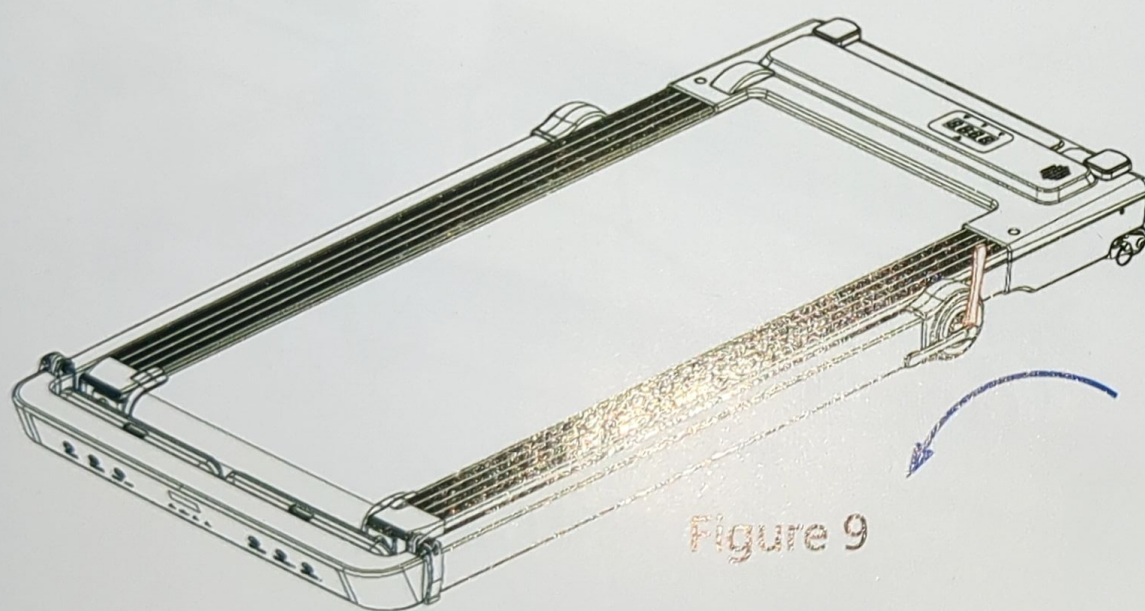
OPERATION

2. Fold the handrail under the display panel, remove the safety clip.
3. Fold down the Upright and tighten the handle (as shown in the figure 9 below).
4. Turn on the power. The motor cover panel indicator light will come on, indicating that the walking mode has been activated. Take out the wrist remote control and start walking.

Adjusting the incline of the treadmill:

If you want to increase the intensity of your workout, simply adjust the incline of the treadmill.

The default setting when the treadmill leaves the factory is zero incline. To use the incline running function, please follow these steps: 1. Rotating the front wheel group downward to adjust the incline of the running platform. 2. Make sure all foot pads are grounded by adjusting the middle foot pad to match the flatness of the ground. This will reduce noise during exercise and prevent unnecessary injuries. (See figure 10 below)



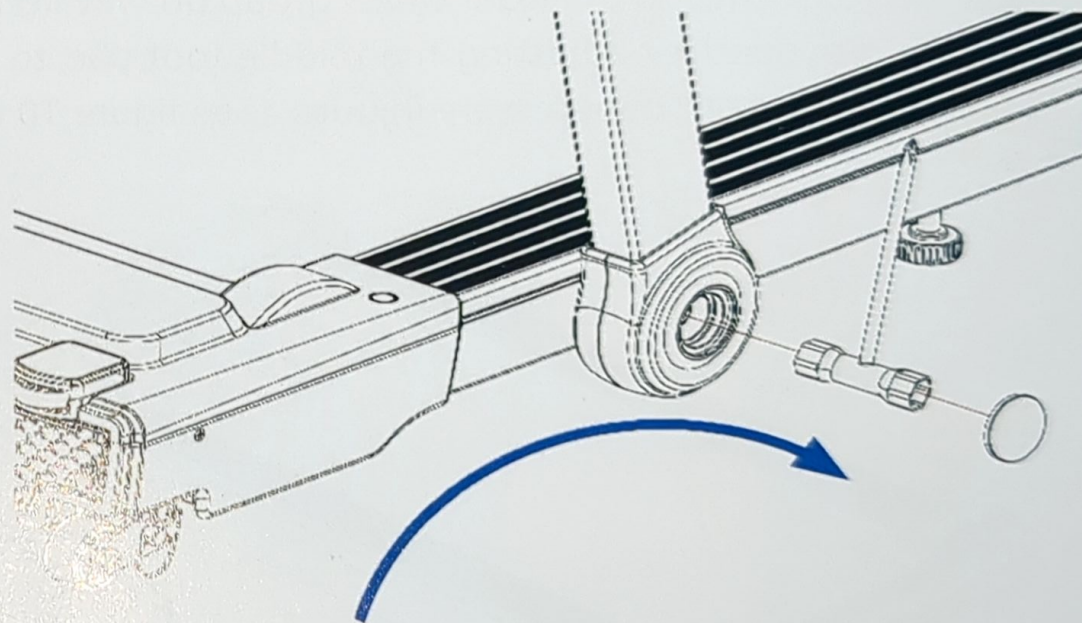
OPERATION

Adjustment of the locking handle tightness

The locking handle of the treadmill is adjusted to a suitable tightness at the factory. However, due to individual differences, user may need to adjust the locking handle to ensure the Upright is securely fastened. Please refer to the figure below for specific steps:

- a.** Remove the soft plug from the bottom of the left Upright.
- b.** Insert the hexagonal end of the sleeve wrench from the accessory kit into the hole of the left Upright and coordinate with the hexagonal nut. Turn clockwise to tighten and counterclockwise to loosen.
- c.** After adjusting, cover the soft plug.

There are two adjustable foot pads at the bottom of the treadmill which can be adjusted according to the flatness of the ground. Ensure that all foot pads are touching the ground, otherwise, there may be abnormal noise during exercise and unnecessary harm to the user.



OPERATION

Vertical placement against the wall:

This product can be placed vertically. If you need to free up space or store the product for an extended period, you can use the vertical leaning function against a wall. First, pull up front support foot from the motor cover of the treadmill. Then switch the product to walking mode and gently pull the support blocks until they are into place. (See figure 11 below)

Release your hand and ensure that the product is stable. (See figure 12 below)

Note: Keep children away after standing up the product to avoid the risk of it falling!



Figure 11

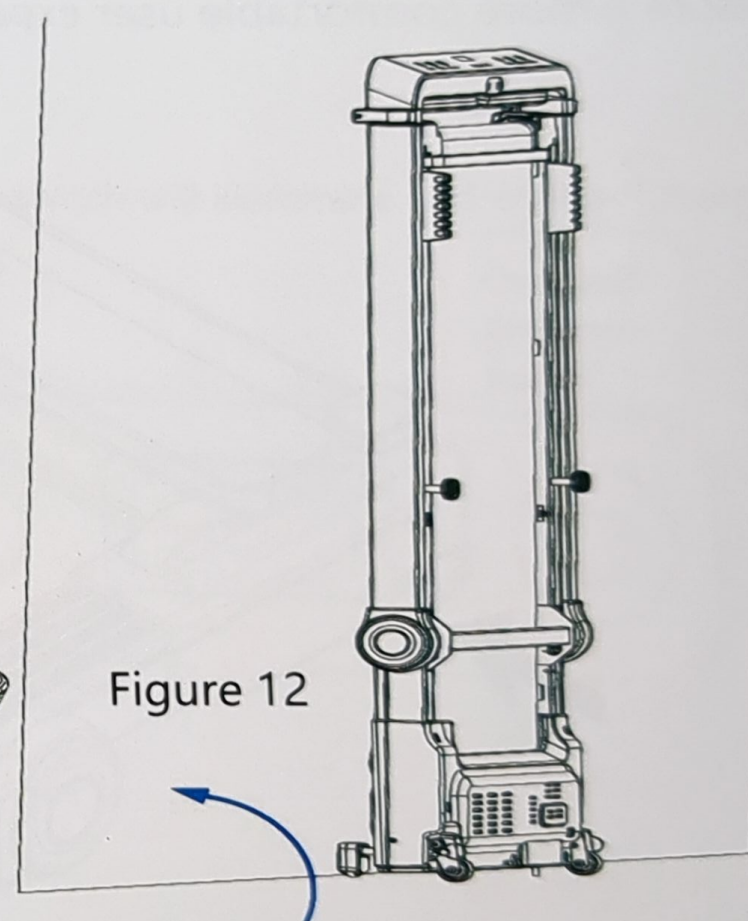


Figure 12

OPERATION

The locking pins.

Reminder: Before using the product for walking or running, make sure the locking pins (located at the front wheel position of the treadmill) are securely inserted and fixed. Keep the locking pins inserted into the treadmill even in upright mode. This will increase the structural stability and safety of the product and ensure a more comfortable user experience. (See Figure14)

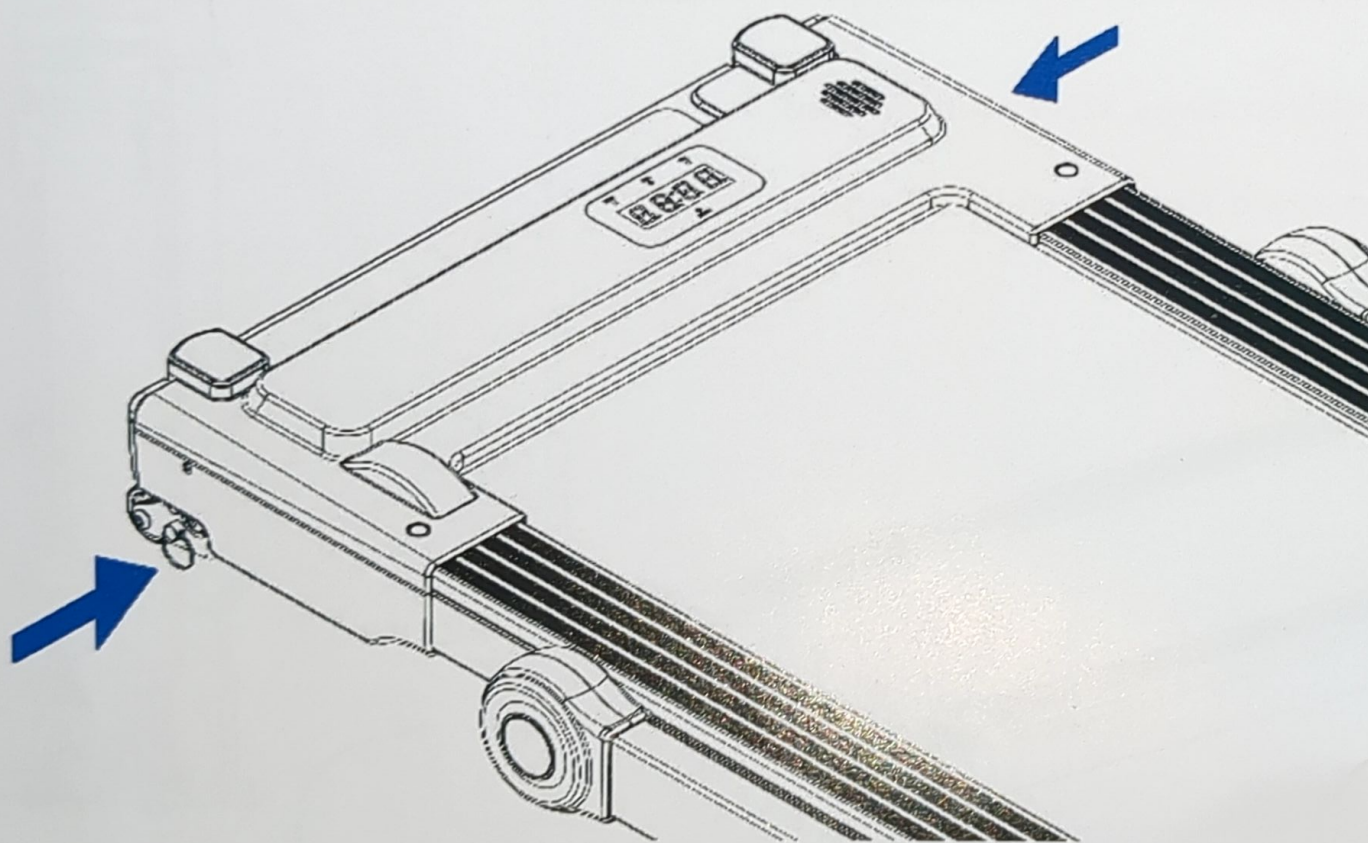


Figure 14

OPERATION

Bluetooth speaker pairing:

Turn on the Bluetooth settings on your phone and select "hccsport" from the available devices.

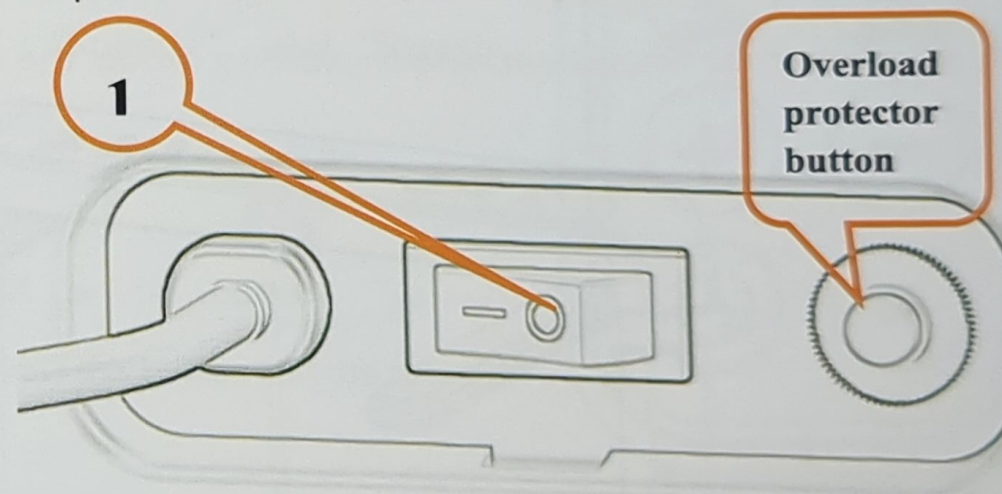
Enter the pairing password "6655" to establish the connection.

1.Using a Treadmill:

Connect the power cable and flip the power switch (1) to the ON position. The switch will illuminate and emit a 'beep' sound. After a moment, the screen will also light up.

2.Overload Protector:

If the current exceeds the specified level, the overload protector will automatically stop the treadmill as a self-protection measure. During this time, the product will not respond to any functions. To resume normal operation, press the overload protector button which located next to the power switch.

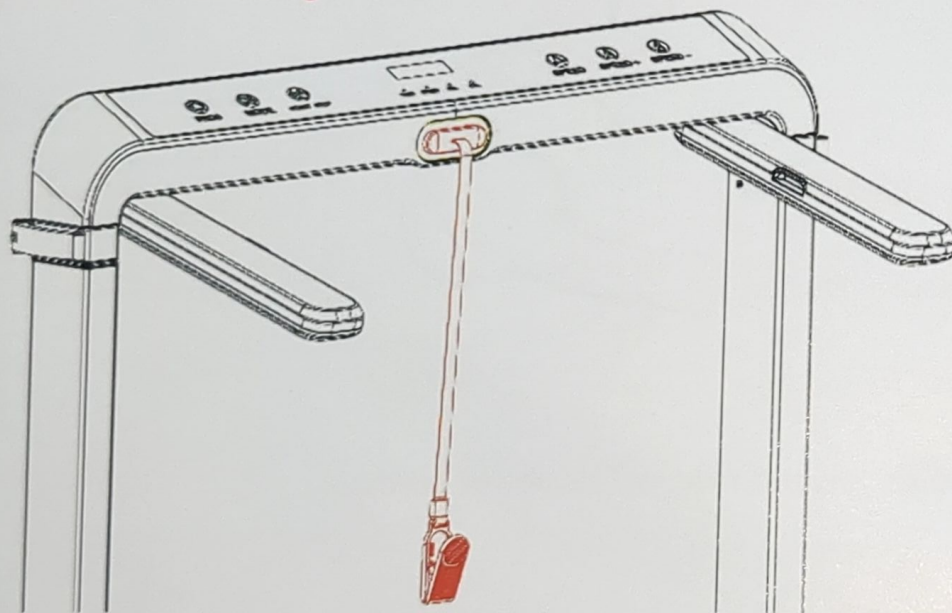


OPERATION

3.safety clip:

Before using the treadmill for running mode and working mode, make sure to attach the safety clip onto the yellow label on the console. In case of an unexpected situation, pull off the safety clip immediately to stop the motor. To resume using the treadmill, reattach the safety clip. It's important to note that removing the safety clip will stop the treadmill under any circumstances, the "SPEED" window displays "E07", At this time, you may not perform any other operation on the treadmill except shutting it down. After the safety clip is attached correctly again, the treadmill will enter the standby mode.

Please also note that when switching to walking mode, the safety clip should be removed and stored away safely.



OPERATION

4. Wristband Remote Control for Walking:

The wristband remote control is already paired with the treadmill during manufacturing. Buyers can use the wristband to control the treadmill right out of the box. Re-pairing is only necessary if the remote control is replaced, or if an abnormal situation occurs.

How to pair: Press and hold "Start/Stop" button for 7 seconds to pair and connect; continuous beeps mean successful pairing.

The remote control has buttons for "2" and "4", "Start/Stop", "Speed+", and "Speed-".

Start button: Starts the treadmill.

Stop button: Stops the treadmill.

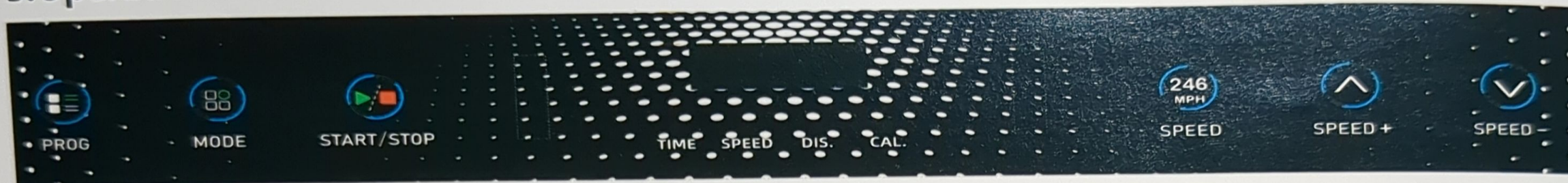
Speed Increase/Decrease button: Adjusts speed by pressing "+" or "-" button.

Speed Shortcut button: Adjusts speed with "2" or "4" button (Press this button and the speed of the treadmill will directly adjust to 2 MPH/4 MPH).



OPERATION

5.Operation Instructions



Button Functions: Start/Stop button: Starts or stops the treadmill.

Program button: Cycles between manual and automatic program mode.

Mode button: Cycles between three countdown running modes.

Speed Shortcut button: Adjusts speed with 2 MPH, 4 MPH, and 6 MPH cycles.

Speed Increase/Decrease button: Adjusts speed by pressing "+" or "-" button.

Display Functions:

Time Display: Shows running time in manual mode (The mode that user adjust speed by manual), or countdown running time in "MODE" and "PROG" .

Speed Display: Shows current running speed.

Distance Display: Shows accumulated distance in manual and program modes, or distance in program mode.

Calorie Display: Shows calorie of exercise in manual and program modes.

OPERATION

Automatic program

For example, if you select Program P1 and set the workout time to 20 minutes. In that case, the treadmill will run at 1.3 mph for the first 2 minutes (20 min/10 = 2 min), 2.5 mph for the second 2 minutes, 1.9 mph for the third 2 minutes, and so on."

Time period Program		Divide the set workout time by 10 to get the duration of each speed in the table below									
		1	2	3	4	5	6	7	8	9	10
P1	SPEED	1.3	2.5	1.9	2.5	1.9	3.3	2.5	1.3	3.3	1.9
P2	SPEED	1.3	3.3	2.5	3.9	2.5	3.9	2.5	1.3	2.5	1.3
P3	SPEED	1.3	3.3	2.5	3.3	2.5	3.3	2.5	1.3	1.9	1.3
P4	SPEED	1.9	3.9	4.5	3.3	5.2	3.3	5.8	3.9	2.5	1.9
P5	SPEED	1.9	3.9	5.2	3.3	5.2	3.9	4.5	3.9	2.5	1.9
P6	SPEED	1.3	5.2	3.9	2.5	3.3	5.8	4.5	3.3	2.5	1.9
P7	SPEED	1.3	3.9	4.5	2.5	2.5	4.5	2.5	1.3	2.5	1.3
P8	SPEED	1.3	2.5	3.9	5.2	4.5	5.2	3.9	1.3	1.9	1.3
P9	SPEED	1.3	2.5	3.3	3.3	3.9	3.3	3.9	1.9	1.9	1.3
P10	SPEED	1.3	1.9	3.3	1.9	1.9	3.3	1.9	3.9	1.9	1.9
P11	SPEED	1.9	3.3	5.2	5.2	5.4	3.3	4.5	3.9	1.9	1.3
P12	SPEED	1.3	3.3	3.3	2.5	2.5	3.9	2.5	1.3	1.9	2.5

OPERATION

Error Code

Error Code	Fault Analysis	Handling Method and Sequence
E1	Communication Abnormality	Possible Cause: Communication between the controller and electronic display is blocked. When this failure occurs, please contact us first, we will provide you with the most efficient solution as soon as possible
E2	Motor Not Detected	Possible Causes: Check and reconnect the Motor circuit if necessary. Contact us to help you to replace the motor if it is damaged or has an unusual smell.
E5	Overcurrent Protection	Possible Causes: Excessive current due to exceeding the rated load or jamming, triggering the systems self-protection feature. Adjust the treadmill and restart it to solve the problem. Check for any overcurrent sounds or burnt smell when the motor is running and replace the motor if necessary. Also, check the controller for any burnt smell and replace it if necessary. Finally, check the power voltage specifications and retest with the correct voltage.
E6	Explosion-proof Overvoltage Protection	Possible Causes: Check if the power voltage is below 50% of the normal voltage, and retest with the correct voltage. Check the controller for any unusual smell and replace it if necessary. Check if the motor circuit is connected properly and reconnect it if necessary.
E7	The safety clip is not well attached.	Make sure the safety clip is engaged to the yellow labeled area of the console.

MAINTENANCE

Tips: We recommend opening the motor cover and vacuuming the motor at least twice a year to help prolong the lifespan of your treadmill, it is also important to clean the exposed sides of the belt regularly to reduce debris buildup under the walking belt. Please make sure your exercise shoes are clean and free of debris to prevent damage to the treadmill's belt and deck. Use a damp cloth with soap to clean the surface of the walking belt but be careful not to splash water onto the electrical components or underneath the walking belt. Comprehensive cleaning can help extend the lifespan of your treadmill. **If you have any doubts or uncertainties, please do not hesitate to contact our customer service at any time.**

(Warning: Unplug the power cord before cleaning, maintaining, or moving the treadmill.)

Walking Belt Adjustment Method for Deviation:

Place the treadmill on a flat surface and set it to run at a speed of 3.5-5 mph.

If the walking belt deviates to the left, rotate the left adjustment screw in a clockwise direction by 1/2 circle, and rotate the right adjustment screw in a counterclockwise direction by 1/2 circle. See Figure A.

If the walking belt deviates to the right, rotate the right adjustment screw in a clockwise direction by 1/2 circle, and rotate the left adjustment screw in a counterclockwise direction by 1/2 circle. See Figure B.

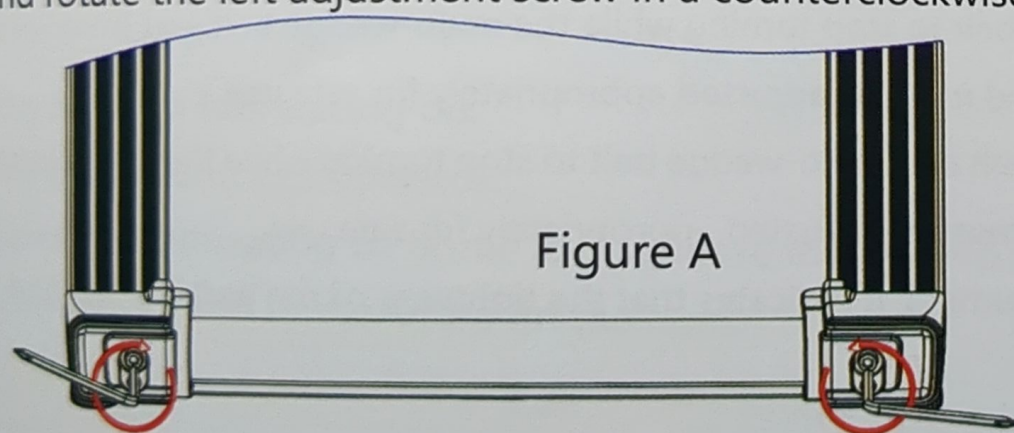


Figure A

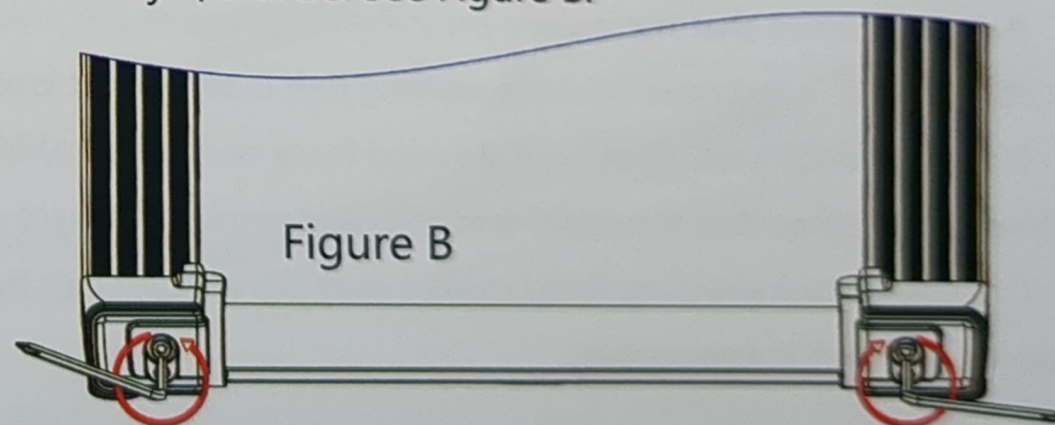


Figure B

MAINTENANCE

Adjusting a Slipping walking Belt:

After using a treadmill for a long time, the walking belt or multi-wedge belt (The belt that connect the motor and the front roller) may become loose due to slight wear or stretching. In this case, it is necessary to make appropriate adjustments for safe use.

How to judge:

During normal running exercise, if you feel occasional pauses in the walking belt when your foot lands on the walking board, it indicates that the walking belt or multi-wedge belt is somewhat loose, and further confirmation is necessary.

(If you experience occasional pauses of the walking-belt while running on the treadmill, it may indicate that the walking-belt or multi-wedge belt is slightly loose. Further inspection is necessary to confirm the cause of the issue. Please refer to the following section of this user manual for guidance on how to check and adjust the tension of the walking-belt and multi-wedge belt.)

Adjustment Steps:

1. Use a cross screwdriver to remove the motor cover screw and let the treadmill run at a speed of 1 km/h.
2. Stand on the walking belt, hold the side handrail tightly with both hands, and slightly press down on the walking belt with your feet.
3. Observe the tightness of the walking belt and multi-wedge belt.
 - A. If you notice that the instant pressing force causes the walking belt to stop turning while the multi-wedge belt and front roller are still turning, it indicates that the walking belt is somewhat loose and must be adjusted appropriately for safe use.
 - B. If you notice that the instant pressing force causes the walking belt and multi-wedge belt to stop turning while the motor is still turning, it indicates that the multi-wedge belt is somewhat loose and must be adjusted appropriately for safe use.
 - C. If the instant pressing force cannot stop the walking belt from turning, it indicates that the tightness of the walking belt and multi-wedge belt is appropriate.

MAINTENANCE

4. Turn off the power of the treadmill or let the treadmill stop running, use an L-shaped hex wrench (6mm) to adjust the screw on the motor base according to the situation. Gently flip the multi-wedge belt between the motor shaft and front roller by hand; (If the multi-wedge belt can be flipped 100%, it is too loose; if it can be flipped 50%, it is more appropriate.)
5. lock the motor base, install the motor cover, and use a cross screwdriver to fix and lock the screws removed from the motor cover.

Walking Belt with Non-Oiling Feature

This treadmill is pre-lubricated when it leaves the factory, which eliminating the need for manual lubrication. This feature is designed to extend the lifespan of the treadmill and improve its performance.

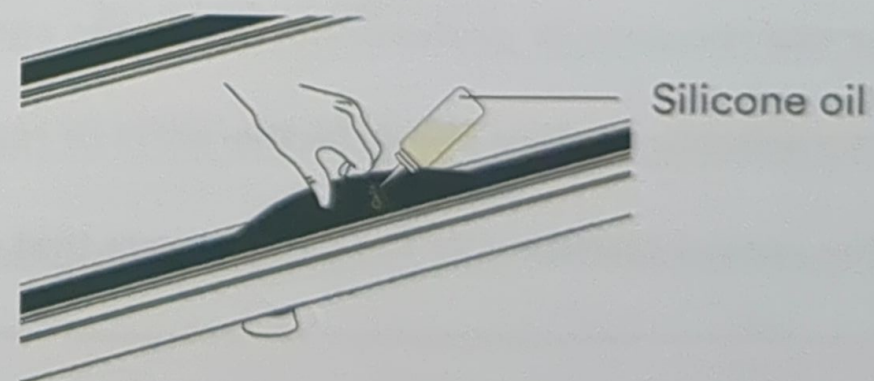
Adding Lubricating Oil to Treadmill:

Friction between the walking belt and walking board has a significant impact on the lifespan and performance of an electric treadmill, therefore it is necessary to regularly add lubricating oil. **Light users (less than 3 hours per week) should add oil every 10 months, while heavy users (more than 7 hours per week) should add oil every 5 months.**

How to add lubricating oil:

Lift the walking belt upwards.

Open the lubricating oil bottle and squeeze the oil onto the walking board, as shown in the figure on the right.



MAINTENANCE

Tips for Extending Treadmill Lifespan:

To maintain and extend the lifespan of your treadmill, it is recommended to let the treadmill rest for 10 minutes after continuous use of 1 hour.

Ensure the walking belt is appropriately tight to avoid slipping during use and reduce wear on the motor, roller, and walking belt.

Maintenance Tips for Treadmill:

Treadmills are sports equipment that require proper maintenance and care. The following maintenance suggestions are recommended:

1. **Regularly check for wear and damage to components such as the motor, controller, power cord, and walking belt.**

After maintenance or professional repair, the equipment is safe for use.

2. **Immediately replace any defective parts or repair the equipment if it is idle (such as the power cord).**
3. **Pay special attention to the components that are most prone to wear (such as the walking belt).**

EXERCISE RECOMMENDATIONS AND GUIDELINES

Warm-up and Cool-down Exercises

A successful workout plan includes warm-up, aerobic, and cool-down exercises. Warm-up exercises are crucial and must be done before each workout to warm up the body, stretch the muscles, and adapt to higher intensity exercises. Repeating warm-up exercises at the end of the workout can relieve muscle soreness. Please follow the illustrated warm-up and cool-down exercises below.

Head movement: Stretch head to the right shoulder, then left shoulder; rotate clockwise and then counterclockwise.

Shoulder exercise: Lift left shoulder and rotate backward, then repeat with the right shoulder.

Stretching exercise: Grab right wrist with left hand and pull upwards, then switch to left wrist.

Quadriceps stretching: Stand with right hand against wall, lift left foot towards buttocks and hold for 15 seconds. Then switch to the other foot.

Inner thigh stretching: Sit with feet soles together and pull towards body; press down on heels and hold for 15 seconds.

Achilles tendon stretching: Sit and push left foot inward towards body, then switch to right foot.

Calf stretching: Stand with hands against wall and lift each foot backward alternately.



WARRANTY

MANUFACTURER'S LIMITED WARRANTY

Hccsport warrants to the original purchaser that this product is free from defects in material and workmanship when used for the purpose intended, under the conditions that it has been installed and operated in accordance with Hccsport user Manual. Hccsport 's obligation under this warranty applies to the following:

COMPONENT LENGTH OF WARRANTY

Structural Frame 1 year For Home Use Only All Other Components 90 days For Home Use Only

EXCLUSIONS FROM WARRANTY COVERAGE:

Hccsport does not warrant against and is not responsible for, and no implied warranty shall be deemed to cover, any product failure, product malfunction, or damages attributable to:

1. Improper installation and/or failure to abide by Hccsport 's installation guidelines.
2. Use of this product beyond normal home use, or in an application for which it was not designed.
3. Cosmetic items such as scratches, dents, or discolorations
4. Damage caused by normal wear and tear, vandalism, accidental or by animals.

WARRANTY

5. Any act of Nature (such as fire, flooding, snow, ice, hurricane, earthquake, lightning, or other natural disaster), environmental condition (such as air pollution, mold, mildew, etc.), or staining from foreign substances (such as dirt, grease, oil, etc.).
6. Normal weathering due to exposure to sunlight, weather and atmosphere which can cause colored surfaces to among other things, flake, chalk, accumulate dirt or stains.
7. Improper operation, alteration, handling, storage, abuse, or neglect of the products.

Hccsport, using its sole discretion, will either repair or replace free of charge any part(s) proven to be defective under normal home use, any repair or replacement shall provide no new warranty coverage, but shall retain only the remaining portion of the original product's warranty. This warranty is offered only to the original purchaser and is not transferable. Proof of original purchase is required.

When ordering replacement parts please have the following information ready:

1. Order Number 2. Description of Parts (Add photos or videos would be helpful) 3. Part Number 4. Date of Purchase